“LOVE AND COMPASSION ARE NECESSITIES, NOT LUXURIES. WITHOUT THEM HUMANITY CANNOT SURVIVE.”

DALAI LAMA

The Villages® Regional Hospital
1451 El Camino Real
The Villages, FL 32159
TheVillagesRegionalHospital.org

2017-18 COMMUNITY BENEFIT REPORT

The Villages® Regional Hospital
Dear Neighbors,

The Villages® is often highlighted for its natural Florida beauty and the many amenities that make this a great place to live and retire. Those of us who call this beautiful area "home" also know that one of its strongest assets is the high quality health care available throughout our region.

The Villages® Regional Hospital is an Advanced Primary Stroke Center and an American College of Cardiology Accredited Chest Pain Center with Primary PCI and Resuscitation—its highest and best level of accreditation. The hospital offers a growing array of specialty services including cardiovascular treatment, orthopedic care, robotic surgery, wound healing, neurosurgery, clinical laboratories and inpatient acute rehabilitation.

This year, we celebrated the hospital’s 15-year milestone anniversary. What an honor it has been to be your trusted partner in health since 2002. As we look ahead, we do so with more resolve than ever to identify the needs of our community and continue to create programs and services to meet those needs.

The Villages® Regional Hospital has experienced unprecedented growth and we are pleased to report on the progress we’ve made to expand care for our neighbors. We invite you to read this report to learn more about our innovative programs that have a powerful impact on the community as well as our quest to continue to provide excellent care.

In Good Health,

Donald G. Henderson, FACHE
President and CEO of Central Florida Health

The Villages® Regional Hospital

2017: By the Numbers

The Villages® Regional Hospital is a leader in providing top rated health care throughout Lake and Sumter counties. The physicians, team members and our invaluable volunteers are each committed to providing excellent care at our hospital and through our many related healthcare facilities.

<table>
<thead>
<tr>
<th>Area</th>
<th>2017 Number</th>
</tr>
</thead>
<tbody>
<tr>
<td>Total admissions</td>
<td>19,188</td>
</tr>
<tr>
<td>Total beds</td>
<td>297</td>
</tr>
<tr>
<td>Total emergency</td>
<td>38,485</td>
</tr>
</tbody>
</table>

The Villages® Regional Hospital is an Advanced Primary Stroke Center and an American College of Cardiology Accredited Chest Pain Center with Primary PCI and Resuscitation.

The Villages® Regional Hospital is ranked a Top Place to Work in Healthcare by Becker’s Hospital Review.

The Villages® Regional Hospital is certified by The Joint Commission as a Top Performer in the following areas:

- Cardiac Care
- Pneumonia Care
- Falls Care

The Villages® Regional Hospital is accredited by the American Heart Association as a Gold Level Recognition in Workplace Health Achievement. The hospital is also accredited by the American Stroke Association as an Advanced Primary Stroke Center.

Caring for Our Community

$16,987,403
TOTAL INVESTMENT
BY THE VILLAGES®
REGIONAL HOSPITAL
TO OUR COMMUNITY

$6,866,321
Benefit to the underprivileged
(Chase Care).

$397,991
Benefit to the community's
overall health and wellness.

$9,723,191
Benefit to the community
by investing in capital
equipment.

In Fiscal Year 2017, The Villages® Regional Hospital invested $16,987,403 in our community.

Serving our community since 2002.

For more information, visit www.thevillasregionalhospital.com

(800) 525-5500
Cardiology
Led by some of the area's top cardiologists, cardiac surgeons and experienced staff, The Heart Institute at The Villages® Regional Hospital is nationally recognized for cardiac-related services.

THE HEART INSTITUTE PERFORMED MORE THAN 5,800 PROCEDURES LAST YEAR.

Orthopedics
With a focus on getting each patient back to an active lifestyle, The Joint Institute at The Villages® Regional Hospital offers a complete array of Orthopedic services to serve the Central Florida area.

1,100 NUMBER OF ORTHOPEDIC SURGERIES PERFORMED IN 2017.
Neuro-Stroke
Beginning in the Emergency Department and continuing through any needed services, The Villages® Regional Hospital is dedicated to being the area’s leader in neurological and stroke-related treatments.

500+
NUMBER OF STROKE PATIENTS TVRH REHABILITATION HOSPITAL CARES FOR EACH YEAR.

TVRH Rehabilitation Hospital
Located on the fifth floor of The Villages® Regional Hospital, TVRH Rehabilitation Hospital offers personalized care with specific treatment protocols in place to help restore each individual patient back to health.

437
NUMBER OF PATIENTS TVRH REHABILITATION HOSPITAL TREATS EACH YEAR.